

## ANNUAL ASSURANCE STATEMENT

East Kilbride Housing Association complies with the regulatory requirements set out in Chapter 3 of the Scottish Housing Regulator's Framework.

This includes that we:

- ✓ achieve all of the standards and outcomes in the Scottish Social Housing Charter for tenants, people who are homeless and others who use our services
- ✓ comply with our legal obligations relating to housing and homelessness, equality and human rights, and tenant and resident safety
- ✓ comply with the Standards of Governance and Financial Management for RSLs

We confirm that we have seen and considered sufficient evidence to give us this assurance.

In considering our compliance with our legal and regulatory requirements in 2020, we have taken account of the considerable impact of the Covid-19 pandemic and consequent business, economic and social disruption. We continue to comply fully with the temporary changes to legislation and continue to follow national and local policy and requirements e.g. in respect of health and safety, physical distancing, travel, office opening, use of PPE, application of Test and Protect requirements and indoor gatherings.

We are confident that the measures that we have put in place and the contingency planning that we have implemented have ensured that we are able to continue to meet our responsibilities to our tenants, service users, regulators and funders. Where we have adopted revised standards of service delivery, we have communicated changes clearly to our tenants and are maintaining the necessary records to ensure a smooth resumption of normal service levels when possible

We approved our Annual Assurance Statement at the meeting of our Board on 21<sup>st</sup> October 2020.

I sign this statement on behalf of the Board.

Signed by the  
EKHA Chairperson \_\_\_\_\_

Date \_\_\_\_\_